



True High Speed Internet!

No Task Too Big or Small!

LR Communications, Inc.

PO Box 962

Rock Springs, WY 82902

877.352.9997

[billing@LRCommunications.com](mailto:billing@LRCommunications.com)

---

## Commercial Internet Service Term Agreement

**THIS AGREEMENT** is entered into by and between \_\_\_\_\_ (“Subscriber”) and LR Communications, Inc. (“Provider”) for the purpose of establishing terms and conditions under which Provider will provide Internet access service (“Service”). This agreement is in addition to the Internet Service Provider Agreement (“ISP Agreement”) and where a conflict exists this agreement shall take precedence.

**SERVICE TO BE PROVIDED:** Provider, under the terms of this agreement and the ISP Agreement, will furnish to Subscriber the selected Service package.

**TERM OF THE AGREEMENT:** This Agreement shall be in effect for an initial term commencing with service installation and continuing for a period of \_\_\_\_\_ Three ( 3 ) Year \_\_\_\_\_. The Subscriber agrees to select and maintain a service plan with a minimum Monthly Recurring Cost (“MRC”) of \_\_\_\_\_. Any credits or discounts applied to your account will extend the initial term of the agreement until you have actually paid the MRC times the number of months in the term. At the end of the initial term, should Provider continue to provide the Service it will be considered on a month-to-month basis and only the ISP Agreement will remain in effect.

**TERMINATION:** If Subscriber cancels or terminates Service for any reason, Subscriber will be subject to the remaining MRC until the Service has been completely disconnected and all Provider supplied equipment returned.

**EARLY TERMINATION:** If Subscriber cancels or terminates Service for any reason, or if Provider cancels or terminates Service within months 1-12 of this Agreement, Subscriber will be subject to an early termination charge. This lump sum is equal to MRC times the months remaining in this Agreement term times 100%. If termination occurs within months 13-36 of this Agreement, Subscriber will be subject to an early termination charge equal to MRC times the months remaining in this Agreement term times 75%. In addition, the Subscriber will be responsible for the waived installation fees as a result of failing to fulfill the initial term of this Agreement. If Subscriber fails to return Provider’s equipment the Subscriber will be charged the full value of the equipment.

**CHANGES TO SERVICE:** During the term of this agreement, Subscriber may elect to change their service plan to a higher tier without violating the terms of this agreement. The Subscriber may elect to change their service plan to a lower tier, but the Provider must agree to the change and may require the Subscriber to commit to a new Term Agreement. The Subscriber may request to relocate the Service to a different address. A completed relocation will be considered a disconnection and new installation. A new term agreement will be required at the time of relocation. Early termination charges will not apply to a completed move of Service. If Provider does not or cannot furnish Service to the Subscriber’s new service location, then the Service will be disconnected as requested by Subscriber and early termination charges will apply.



# **Internet Service Provider Agreement**

## **1. Introduction**

By using this Internet service (“Service”) you agree to be bound by this Agreement and to use the Service in compliance with this Agreement, our Acceptable Use Policies and all other use policies (collectively, the “Terms of Service”). If you do not agree to the Terms of Service, including any future revisions, you may discontinue use of the Service. We, your Internet service provider (LR Communications, Inc. “LRC”) reserve the right to revise the Terms of Service at any time, and you accept sole responsibility for periodically reviewing them for any and all changes. Changes will be posted at [www.LRCommunications.com](http://www.LRCommunications.com) and at such time will become the current ISP Agreement. Your continued use of this Service following the posting of any revisions to the Terms of Service constitutes your acceptance of those revisions. If you have any questions regarding this service or contract, call 877.352.9997, or email [billing@LRCommunications.com](mailto:billing@LRCommunications.com) or contact us via mail at PO Box 962, Rock Springs, WY 82902.

## **2. Installation**

LRC will mount an antenna on your home or business and point it to one of our towers. A cable is run from the antenna into your home to connect to your home router or computer. A hole is drilled into your home or business to route the cable inside the building. Neither LRC nor its contractors will be liable for any damage from installation. LRC and its contractors shall not be liable for loss of information on your computer system, including loss of files, data or software. The installation charge is non-refundable and can be found on our website [www.LRCommunications.com](http://www.LRCommunications.com).

During the course of installation the installer will take several photos of where and how the equipment is installed as well as photo IDs for our records. You hereby expressly agree to allow such photos.

## **3. Networking and Equipment**

LRC exercises no control whatsoever over the content of the information passing through its network and you the (“Subscriber”) agree to hold LRC harmless from any claim, cost, loss, or damage arising out of such content.

The Internet is a network of unrelated telecommunication facilities, networks, and computers that provide for the exchange of information. As such, it is subject to many different points of failure, under the control of no single entity or individual, and cannot be assumed to be available for use at any given moment. It should under no circumstances be relied upon as the only means of communication of important information. Users therefore agree to hold LRC and its subsidiaries, affiliates, related companies, employees, officers, directors, agents, owners, share holders and underlying service provider(s) harmless in the event of the user's inability to access or communicate via the Internet.

Troubles with your Service after installation should be handled by contacting us at 877.352.9997. If problems are Subscriber related and are not caused by LRC, we reserve the right to bill for repairs at our current hourly service rate, with a minimum of a ½ hour charge. Any problems with LRC's system or network will be repaired at no cost to the Subscriber. LRC does not take responsibility for any damage to wireless antenna or network cable(s) not caused by LRC. Subscriber may be charged for repair or replacement of antenna, router or network cable if damage is a result of neglect, misuse, disassembly, abuse or acts of god. LRC accepts no liability for Subscriber's misconnection of equipment to the power injector. You may not sell, lease, abandon, or give away LRC equipment, or permit any other provider to use the installed equipment. You agree that you will not allow anyone other than LRC or its agents to service the installed equipment. Upon cancelation of Service, you are responsible for returning the equipment installed and provided by LRC. Any networking of Subscriber's computer(s) is the Subscriber's responsibility unless otherwise contracted with LRC.

Any IP address assigned to you by LRC is the property of LRC at all times. LRC may change your IP address at any time at the sole discretion of LRC. Upon termination of this Agreement or Service you shall relinquish any IP address or IP address blocks assigned to you by LRC.

With the exception of our Dedicated Service plans, all other Internet plan speeds are NOT guaranteed. As a general rule of thumb, subscribers should normally see at least 80% of their maximum subscribed to speeds.

You agree that LRC may at its sole discretion utilize the equipment it installs at your premise to further extend the coverage of our network and services.

#### **4. Subscriber Obligations**

1. Bandwidth utilization over the chosen plan data usage may be deemed excessive usage or in violation of other obligations of the Terms of Service. Bandwidth utilization over the chosen plan data usage may be billed as overage charges on a per GB basis or the Subscriber may be asked to upgrade to a higher plan, business class service, or dedicated service. Subscribers constantly going over will be contacted and asked to upgrade their Service. Exorbitant use and customers who refuse to upgrade will be addressed on a case by case basis.

2. Use of this Service is restricted to a single residential or business address. This Service may not be resold or redistributed by any means without the prior written authorization of LRC.

3. Subscribers are billed each month for the Service and/or any additional charges. It is the Subscriber's responsibility to insure payment is made promptly. LRC is not responsible for any charges or expenses (over limits, transaction fees, etc) resulting from charges billed by LRC. All invoices are considered past due on the 28th of each month. The Subscriber may mail a check to LRC or pay online within our customer portal. Unless other arrangements are made LRC will suspend any Service not paid by the 28<sup>th</sup> of the month and we will charge a late/reactivation fee of \$20. Any returned payment (check, e-check, card, etc) will be subject to a \$45 return payment fee. The Subscriber must contact LRC via phone or US Mail to cancel the Service. Subscriber's account will be charged until LRC is notified by the Subscriber requesting

the account to be cancelled and until all equipment is returned or collected. All charges for the Service are non-refundable.

4. You are prohibited from running any server on a service provided by LRC without the explicit knowledge and written consent of LRC.

5. You may not use this service for any activity violating local, state, federal or international laws or ordinances. Such activities include, but are not limited to the posting of unlawful material (such as obscene material or pornography); material that violates copyright or intellectual property rights (including music or movie files), illegal soliciting schemes or activities such as impersonating anyone else's manual or digital signature. You may not use this service to breach the security, or otherwise attempt to gain access to any other computer, without the written permission of such individual.

6. You may not use the Services to transmit any unsolicited commercial email or unsolicited bulk email. Activities that have the effect of facilitating unsolicited commercial email or unsolicited bulk email whether or not that email is commercial in nature are prohibited.

7. Any unauthorized user access or modification of LRC's equipment is strictly prohibited. LRC provides a WIFI router or gateway as a courtesy to our customers. You are allowed to access the provided router or gateway and make configuration changes if LRC has provided authorization. Some of the devices LRC provides are not user configurable. You authorize LRC to access and administer the provided router, gateway and any other equipment.

8. You, the Subscriber, are responsible for securing your network from unauthorized access. This includes securing any and all Subscriber owned wireless access points, routers, switches, etc, used in conjunction with this Service. Any detriment caused to the network as a result of your failure to properly secure or configure your system may result in the immediate termination of your Service and LRC may at its sole discretion apply charges for fees, costs and damages sustained by LRC to your account and you hereby agree to indemnify LRC of said damages.

9. You agree to allow us and our agents the right to enter your property at which the Service will be provided (the "Premises") at reasonable times, for the purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Service and/or LRC's equipment used to receive the Service. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents onto the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask the owner's name, address, and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

## **5. Monitoring of the Service**

LRC has no obligation to monitor the Service, but may do so and may disclose information regarding the use of the Service for any reason if LRC, in its sole discretion, believes that it is reasonable to do so. This includes but is not limited to: satisfying laws, regulations, government or legal requests, maintenance and operation of the Service, or to protect itself, its members or its customers.

## **6. No Warranties**

LRC makes no warranties of any kind, whether expressed or implied, for the Service it is providing. LRC will not be responsible for any loss or damage suffered by Subscriber herein, including but not limited to loss of data resulting from delays, non-deliveries, misdeliveries, or service interruptions by its own negligence or Subscriber's errors or omissions. The Service is provided on an "As Is" and "As Available" basis. LRC does not warrant that the service will be uninterrupted, error free or free of viruses or other harmful content. LRC makes no express warranties and waives all implied warranties including, but not limited to, warranties of title, non-infringement, merchantability or fitness for a particular purpose regarding any merchandise, information or service provided through LRC or the Internet generally. No advice or information given by LRC or its representatives shall create a warranty.

## **7. Indemnification**

Upon a request by LRC, you agree to defend, indemnify, and hold harmless LRC and its subsidiary and other affiliated companies, and their employees, contractors, officers, directors, owners and share holders from all liabilities, claims, and expenses, including attorney's fees, that arise from your use or misuse of this Service. LRC reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will cooperate with LRC in asserting any available defenses.

In the event you default, you agree to pay the amount owed in full, including collection fees (50% of amount owing), attorney fees and court costs.

## **8. Term of Agreement**

Continued use of the Service constitutes acceptance of this Agreement and any future versions. If you are dissatisfied with the Service or any related terms, conditions, rules, policies, guidelines, or practices, your sole and exclusive remedy is to discontinue using the Service by contacting and canceling service with LRC.

## **9. Termination**

LRC reserves the right, in its sole discretion, to terminate your account, and/or your use of the Service, with or without notice, at any time.

You may terminate your account at any time and for any reason by providing notice of intent to terminate to LRC by telephone, registered or certified mail.

Upon termination either by us or by you, you agree to return all LRC equipment, including antennas and cables, provided to you at the time of installation. Any equipment not returned will be charged to your account.

Upon termination, any equipment damaged by neglect or misuse will be charged to your account at full value of the equipment.

If you cancel Service within the first 90 days of service or if LRC terminates your Service for cause within the first 90 days of service, you may be billed for LRC's actual cost of installation.

## **10. Third Party Beneficiary**

You agree that any underlying service provider of LRC's Service is a third-party beneficiary of this agreement and as such is entitled to all the rights and protections afforded by this agreement to LRC described herein.

## **11. Privacy Policy**

Customer information shall be released only on receipt of written permission signed by the person affected or in response to a subpoena or order from a court of competent jurisdiction or for debt collection.

## **12. Material Harmful to Minors**

You may elect to have your Internet service filtered for material that is harmful to minors by utilizing commercially available products and services. This section specifically complies with Utah Code §76-10-1231. LRC recommends the follow products and services from third parties for this purpose. This in no way should be considered the only available products or services to meet these needs.

1. OpenDNS Family Shield ([www.opendns.com](http://www.opendns.com))
2. Circle ([www.meetcircle.com](http://www.meetcircle.com))

## **13. Miscellaneous**

This Agreement, which includes the Acceptable Use Policy, the Privacy Policy, the Terms of Service, and LRC's other Subscriber requirements constitute the entire agreement between you and LRC with respect to your use of the Service. No other agreement made shall be binding unless in writing and signed by an authorized officer of LRC.

LRC may revise, amend, or modify this Agreement, the Acceptable Use Policy and any other user policies, at any time and in any manner. Any revision, amendment, or modification will be effective immediately after LRC posts it to its website.

This Agreement is governed by the laws of the State of Wyoming in which LRC operates without regard to conflict of law provisions. The federal and state courts located in said state alone have jurisdiction over all disputes arising out of or related to this Agreement and the Service. You consent to the personal jurisdiction of such courts sitting in said state with respect to such matters or otherwise between you and LRC, and waive your rights to removal or consent to removal.

Printed Name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Service Address (street, city, zip) \_\_\_\_\_

Mailing Address (if different) \_\_\_\_\_

Company Name (if applicable) \_\_\_\_\_

Phone Number \_\_\_\_\_

E-mail Address (Required) \_\_\_\_\_

Do you prefer Invoices and Statements e-mailed \_\_\_\_\_ or sent US Mail (\$1) \_\_\_\_\_

Photo of Valid ID and number \_\_\_\_\_ State \_\_\_\_\_

Tax ID or SSN (Required) \_\_\_\_\_

Place of Employment \_\_\_\_\_

How did you hear about us? \_\_\_\_\_